

IMPORTANT INFO

To be able to run the best band program we can, we need students and parents to commit to the below. Please have a read

Instrumental Lessons

Commitment

Training Band is a commitment for the **WHOLE YEAR**, ending in the final week of term 4. Students will then have the option of joining Concert Band the following year. Bandemonium may accept only exceptional circumstances, for a student to stop Training band.

Band Rehearsal and Group Tutorials

Band rehearsals and group tutorials are typically 9 or 10 weeks every term, dependant on public holiday and performances. Band runs for 45-60 minutes and with group tutorials 30 minutes, with group sizes averaging 6 students. If a student misses a lesson this cannot be made up. If there is a 'whole school activity' that Bandemonium has been given notice of least 24 hours this will be made up by either another session or a performance opportunity. Students who are at school but have forgotten equipment are expected to still attend tutorials/band.

Fees and Payment

Fees are as listed on your Congratulations to Band email. Dates for payment for the Lessons are set by Bandemonium and must be adhered to. If paying by Direct Debit of your credit card, fees will be deducted on a monthly basis. If you have no card, payment can be made by cheque or EFT. In this case invoices will be sent every term and parents/guardians will have two weeks to pay. If there is difficulty with payment please contact us immediately to keep us informed and to discuss payment options.

Default and Consequences

Every effort will be made by Bandemonium to collect overdue accounts that have fees owing on them. Bandemonium has the right to contract a debt collection service to collect such goods/fees on our behalf.

Accident or Emergency

In the case of an emergency, Bandemonium will endeavour to contact the parent/guardian immediately. If the student needs further medical help, the parent/guardian will be responsible for any costs incurred as a result of transportation or treatment.

Quality Assurance

Bandemonium occasionally uses photographs of students at concerts and events on its website, newsletters and other material. No personal details or surnames will be used and any photos will be forwarded to parents for approval. If you do not wish for your child's photo to be used please notify Bandemonium in writing to info@bandemonium.com.au

Termination of Enrolment - Concert band

The Parent/Guardian is required to give Bandemonium four weeks notice **in writing** for termination of enrolment in **Concert Band**. If the student does not attend lessons during this period, fees are still applicable. Notice of termination will be accepted by Bandemonium and be effective from the date of notice.

Correspondence

All correspondence should be addressed directly to Bandemonium via email or phone. The office of the school your child attends will not be responsible for handling Bandemonium business, including fee collection. Bandemonium adheres to the ruling regarding client privacy as indicated in the Privacy Act of 1988.

Before you go.....

Does your child need an instrument?

All band members are required to have an instrument in time for their first lesson. We have teamed up with **Eleve** where you can purchase or rent a quality student instrument. Refer to our instrument pack or visit www.eleveinstruments.com.au

The logo for Eleve, featuring the word "Eleve" in a stylized, cursive script font.